

FY24

# Impact Report

THE  
**SPAN**  
CENTER



# About Us

The Span Center is the state-designated Area Agency on Aging for Planning District 15. We provide services, information, advocacy, and referrals for older adults, persons with disabilities, and caregivers. Most of our services are able to be provided at no cost to recipients thanks to Federal, State, and Local funding along with donations received from individuals, businesses, and community organizations.

## SERVICE AREA

Charles Ciy  
Chesterfield  
Goochland  
Powhatan

Hanover  
Henrico  
New Kent  
Richmond





EXECUTIVE DIRECTOR

Amy Strite

## Board of Directors

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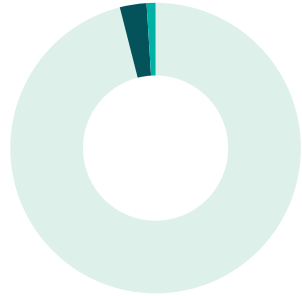
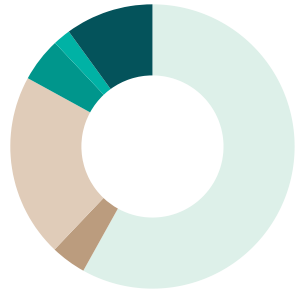
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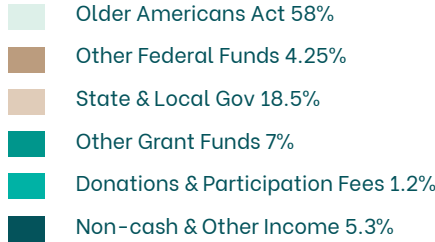
35+

SERVICES OFFERED

We currently support almost 40 vital and unique services and we are always adapting to address the changing needs of the community.

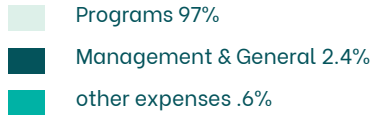
REVENUE

\$12,391,991



EXPENSES

\$11,950,552



90+

STAFF MEMBERS

It takes a lot of skilled individuals and hard work to provide such diverse and comprehensive services to the community.

150+

OVER 150 VOLUNTEERS

In addition to our staff, it takes dozens of dedicated volunteers to assist with outreach, benefits enrollment, and much more.

# Our Agency in Numbers

These numbers represent just a small portion of our community impact. With around 20 programs and over 35 unique services offered, The Span Center positively impacts the lives of thousands of individuals throughout Central Virginia.



236,431

MEALS SERVED



24,815

VOLUNTEER HOURS



4,025

RIDES TO MEDICAL  
APPOINTMENTS



26,819

HOURS OF SUPPORT WITH IN-  
HOME AND ADULT DAY CARE



1.7 M

EST. BENEFITS GENERATED  
THROUGH BENEFITS  
ENROLLMENT CENTER



31

HOMES REPAIRED



199

CHILDREN MENTORED BY  
FOSTER GRANDPARENTS



25,000 +

INDIVIDUALS RECEIVED  
EDUCATION & INFORMATION



SUPPORT · CONNECTION  
· ADVOCACY ·





## SERVICE IN ACTION

# Going the Extra Mile

A Henrico grandmother, who is the legal guardian of her pre-teen grandson, was referred to us to see if she would be eligible for our Home Delivered Meals program. Typically, it takes 1.5 to 2 weeks to fully enroll in the program. However, she had no access to food and was in immediate need. Understanding the urgency, one of our Care Coordinators acted quickly, working with a nonprofit partner to arrange for emergency meals until she was fully enrolled and personally delivered them to her apartment.

While discussing the Home Delivered Meals coordination, the grandmother expressed deep concern that she might not qualify for the program because she didn't have a working stove or microwave to heat the food. Our Care Coordinator reassured her that we would make sure she was taken care of and was able to arrange a microwave for her. After the assessment, Home Delivered Meals were scheduled to start the following week, providing relief and a level of food security for both her and her grandson.



- But what do I really do?
- I help people downsize and transition to a new home.
- My 12 year old son said to him ...
  - "My dad helps people ... I think he's ..."
- The reality is ... I'm 1940 people.
- I'm not a "mom" or "dad" but I'm 20 years high too.

THE  
**SPAN**  
CENTER

**CONTACT US**

804.343.3000

[info@spancenter.org](mailto:info@spancenter.org)

[spancenter.org](http://spancenter.org)

**OUR OFFICE**

The SPAN Center

The Capital Area Agency on Aging

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Richmond, VA 23224

